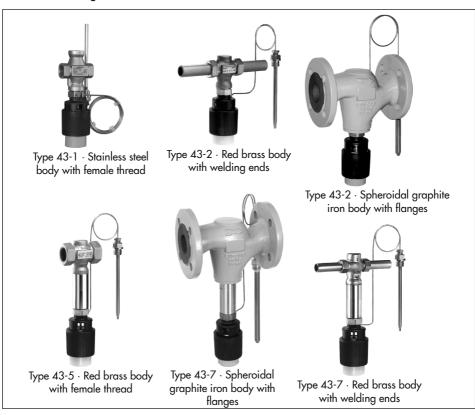
MOUNTING AND OPERATING INSTRUCTIONS



EB 2171 EN

Translation of original instructions



Types 43-1, 43-2, 43-5 and 43-7 Temperature RegulatorsSelf-operated Regulators



Note on these mounting and operating instructions

These mounting and operating instructions assist you in mounting and operating the device safely. The instructions are binding for handling SAMSON devices. The images shown in these instructions are for illustration purposes only. The actual product may vary.

- → For the safe and proper use of these instructions, read them carefully and keep them for later reference.
- → If you have any questions about these instructions, contact SAMSON's After-sales Service (aftersalesservice@samsongroup.com).



The mounting and operating instructions for the devices are included in the scope of delivery. The latest documentation is available on our website at www.samsongroup.com > Downloads > Documentation.

Definition of signal words

A DANGER

Hazardous situations which, if not avoided, will result in death or serious injury

A WARNING

Hazardous situations which, if not avoided, could result in death or serious injury



O MOTICE

Property damage message or malfunction



Additional information



Recommended action

1	Safety instructions and measures	
1.1	Notes on possible severe personal injury	
1.2	Notes on possible personal injury	
1.3	Notes on possible property damage	1-7
2	Markings on the device	
2.1	Inscription on the valve	
2.2	Inscription on the control thermostat	
2.3	Location of the inscription on the valve and control thermostat	
2.4	Material identification number	2-3
3	Design and principle of operation	3-1
3.1	Additional fittings	
3.2	Technical data	3-4
4	Shipment and on-site transport	4-1
4.1	Accepting the delivered goods	
4.2	Removing the packaging from the regulator	
4.3	Transporting and lifting the regulator	
4.4	Storing the regulator	
5	Installation	5-1
5.1	Installation conditions	5-1
5.2	Preparation for installation	5-3
5.3	Mounting	5-5
5.3.1	Installing the regulator	5-6
5.3.2	Cleaning the pipeline	5-6
5.4	Testing the regulator	5-6
5.4.1	Leakage	
5.4.2	Pressure test	
5.5	Insulation	5-8
6	Start-up	6-1
6.1	Start-up and putting the device back into operation	6-2
6.1.1	Starting up the plant when gases and liquids are controlled	
6.1.2	Starting up the plant when vapors are controlled	6-2
7	Operation	7-1
7.1	Adjusting the temperature set point	

Contents

8	Malfunctions	8-1
8.1	Troubleshooting	
8.2	Emergency action	
9	Servicing	9-1
9.1	Service work preparations	9-4
9.2	Installing the regulator after service work	9-4
9.3	Service work	
9.4	Cleaning and exchanging the seat and plug	9-4
9.4.1	Types 43-1 and 43-2	9-4
9.4.2	Types 43-5 and 43-7	
9.5	Ordering spare parts and operating supplies	9-6
10	Decommissioning	10-1
11	Removal	11-1
11.1	Removing the control thermostat	11-1
11.2	Removing the regulator from the pipeline	11-1
12	Repairs	12-1
12.1	Returning devices to SAMSON	
13	Disposal	13-1
14	Certificates	14-1
15	Appendix	15-1
15.1	Tightening torques	15-1
15.2	Tools	15-1
15.3	Lubricant	15-1
15.4	Spare parts	15-2
15.4.1	Type 2431 and Type 2432	15-2
15.4.2	Type 2435 and Type 2437	15-3
15.5	After-sales service	15-4

1 Safety instructions and measures

Intended use

The SAMSON Types 43-1, 43-2, 43-5 and Type 43-7 Regulators are temperature regulators. They consist of a Type 2431, 2432, 2435 or 2437 Valve and a Type 2430 Control Thermostat. The valve and control thermostat are delivered separately and must be assembled according to the instructions in these mounting and operating instructions.

The self-operated regulators are used to control the temperature in the plant to the adjusted set point. Liquids and gases in district heating systems can be controlled by the Type 43-1 and Type 43-2 Regulators. The Types 43-5 and 43-7 Regulators are used to control steam.

The regulators are designed to operate under exactly defined conditions (e.g. operating pressure, process medium, temperature). Therefore, operators must ensure that the regulators are only used in operating conditions that meet the specifications used for sizing the devices at the ordering stage. In case operators intend to use the regulators in applications or conditions other than those specified, contact SAMSON.

SAMSON does not assume any liability for damage resulting from the failure to use the device for its intended purpose or for damage caused by external forces or any other external factors

→ Refer to the technical data and inscription on the device for limits and fields of application as well as possible uses.

Reasonably foreseeable misuse

The regulators are not suitable for the following applications:

- Use outside the limits defined during sizing and by the technical data
- Use outside the limits defined by the additional fittings mounted on the regulator

Furthermore, the following activities do not comply with the intended use:

- Use of non-original spare parts
- Performing service and repair work not described

Safety features

The Types 43-1, 43-2, 43-5 and 43-7 Temperature Regulators do not have any special safety features. When relieved of pressure, the regulators are opened by the force of the internal valve springs.

EB 2171 EN 1-1

Safety instructions and measures

Qualifications of operating personnel

The regulator must be mounted, started up, serviced and repaired by fully trained and qualified personnel only; the accepted industry codes and practices must be observed. According to these mounting and operating instructions, trained personnel refers to individuals who are able to judge the work they are assigned to and recognize possible hazards due to their specialized training, their knowledge and experience as well as their knowledge of the applicable standards

Personal protective equipment

SAMSON recommends checking the hazards posed by the process medium being used (e.g. • GESTIS (CLP) hazardous substances database). Depending on the process medium and/ or the activity, the protective equipment required includes:

- → Protective clothing, safety gloves and eye protection in applications with hot, cold and/or corrosive media
- → Wear hearing protection when working near the valve. Follow the instructions given by the plant operator.
- → Check with the plant operator for details on further protective equipment.

Revisions and other modifications

Revisions, conversions or other modifications of the product are not authorized by SAMSON. They are performed at the user's own risk and may lead to safety hazards, for example. Furthermore, the product may no longer meet the requirements for its intended use.

Warning against residual hazards

To avoid personal injury or property damage, plant operators and operating personnel must prevent hazards that could be caused in the regulator by the process medium, the operating pressure or by moving parts by taking appropriate precautions. Plant operators and operating personnel must observe all hazard statements, warnings and caution notes in these mounting and operating instructions.

Hazards resulting from the special working conditions at the installation site of the regulator must be identified in a risk assessment and prevented through the corresponding safety instructions drawn up by the operator.

SAMSON also recommends checking the hazards posed by the process medium being used (e.g. > GESTIS (CLP) hazardous substances database).

→ Observe safety measures for handling the device as well as fire prevention and explosion protection measures.

1-2 EB 2171 EN

Responsibilities of the operator

Operators are responsible for proper use and compliance with the safety regulations. Operators are obliged to provide these mounting and operating instructions as well as the referenced documents to the operating personnel and to instruct them in proper operation. Furthermore, operators must ensure that operating personnel or third parties are not exposed to any danger.

Responsibilities of operating personnel

Operating personnel must read and understand these mounting and operating instructions as well as the referenced documents and observe the specified hazard statements, warnings and caution notes. Furthermore, operating personnel must be familiar with the applicable health, safety and accident prevention regulations and comply with them.

Referenced standards, directives and regulations

The regulators comply with the requirements of the European Pressure Equipment Directive 2014/68/EU. Regulators with a CE marking have an EU declaration of conformity, which includes information about the applied conformity assessment procedure. The EU declaration of conformity is included in the 'Certificates' chapter.

According to the ignition hazard assessment performed in accordance with Clause 5.2 of ISO 80079-36, the non-electrical regulators do not have their own potential ignition source even in the rare incident of an operating fault. As a result, they do not fall within the scope of Directive 2014/34/EU.

→ For connection to the equipotential bonding system, observe the requirements specified in Clause 6.4 of EN 60079-14 (VDE 0165-1).

EB 2171 EN 1-3

Safety instructions and measures

Referenced documents

The following documents apply in addition to these mounting and operating instructions:

- Mounting and operating instructions for

e.g.	Type 2430 Control Thermostat	► EB 2430
e.g.	Type 2403 Safety Temperature Monitor (STM)	► EB 2183
e.g.	Type 2439 Safety Temperature Limiter (STL)	► EB 2185
e.g.	Type 1 NI Strainer	► EB 1010
e.g.	Type 2 NI Strainer	► EB 1015

- Data sheets for

e.g.	Accessories: Double adapter · Manual adjuster · Intermediate insulating piece	► T 2176
e.g.	Typetested safety devices	► T 2181
e.g.	Type 2403 Safety Temperature Monitor (STM)	► T 2183
e.g.	Type 2439 Safety Temperature Limiter (STL)	► T 2185
e.g.	Type 1 NI Strainer	► T 1010
e.g.	Type 2 NI Strainer	► T 1015

 Mounting and operating instructions as well as data sheets for additional fittings (e.g. shut-off valves, pressure gauges etc.).

1-4 EB 2171 EN

1.1 Notes on possible severe personal injury

A DANGER

Risk of bursting in the regulator.

Regulators and pipelines are pressure equipment. Impermissible pressure or improper opening can lead to regulator components bursting.

- → Observe the maximum permissible pressure for regulator and plant.
- → Before starting any work on the regulator, depressurize all plant sections affected as well as the regulator.
- → Drain the process medium from the plant sections affected as well as from the regulator.

1.2 Notes on possible personal injury

A WARNING

Damage to health relating to the REACH regulation.

If a SAMSON device contains a substance listed as a substance of very high concern on the candidate list of the REACH regulation, this is indicated on the SAMSON delivery note.

→ Information on the safe use of the part affected. ► https://www.samsongroup. com/en/about-samson/environment-social-governance/material-compliance/ reach-regulation/

Risk of personal injury due to incorrect operation, use or installation as a result of information on the regulator being illegible.

Over time, markings, labels and nameplates on the regulator may become covered with dirt or become illegible in some other way. As a result, hazards may go unnoticed and the necessary instructions not followed. There is a risk of personal injury.

- → Keep all relevant markings and inscriptions on the device in a constantly legible state
- → Immediately renew damaged, missing or incorrect nameplates or labels.

EB 2171 EN 1-5

1.2 Notes on possible personal injury

A WARNING

Risk of burn injuries due to hot or cold components and pipelines.

Depending on the process medium, regulator components and pipelines may get very hot or cold and cause burn injuries.

- → Allow components and pipelines to cool down or warm up to the ambient temperature.
- → Wear protective clothing and safety gloves.

Risk of hearing loss or deafness due to loud noise.

The noise emissions depend on the valve version, plant facilities and process medium.

→ Wear hearing protection when working near the valve. Follow the instructions given by the plant operator.

Risk of personal injury due to residual process medium in the regulator.

While working on the regulator, residual process medium can escape and, depending on its properties, may lead to personal injury, e.g. (chemical) burns.

- → If possible, drain the process medium from the plant sections affected and from the regulator.
- → Wear protective clothing, safety gloves and eye protection.

1-6 EB 2171 EN

1.3 Notes on possible property damage

Risk of regulator damage due to incorrectly attached slings.

→ Do not attach load-bearing slings to the regulator.

Risk of regulator damage due to unsuitable medium properties.

The regulator is designed for a process medium with defined properties.

→ Only use the process medium specified for sizing the equipment.

Risk of regulator damage due to contamination (e.g. solid particles) in the pipeline.

The plant operator is responsible for cleaning the pipelines in the plant.

→ Flush the pipelines before start-up.

Risk of regulator damage due to the use of unsuitable lubricants.

The lubricants to be used depend on the regulator material. Unsuitable lubricants may corrode and damage surfaces.

→ Only use lubricants approved by SAMSON. When in doubt, consult SAMSON.

Risk of leakage and regulator damage due to over- or under-torquing.

Observe the specified torques when tightening regulator components. Excessive tightening torques lead to parts wearing out more quickly. Parts that are too loose may cause leakage.

→ Observe the specified tightening torques (see the 'Tightening torques' chapter in the Appendix).

Risk of excess pressure damaging plant sections due to construction-related seat leakage through the regulator.

→ Always install a safety device (e.g. safety excess pressure valve or safety relief valve) in the plant.

EB 2171 EN 1-7

Risk of regulator damage due to the use of unsuitable tools.

Certain tools are required to work on the regulator.

→ Only use tools approved by SAMSON. When in doubt, consult SAMSON.

Risk of the process medium being contaminated through the use of unsuitable lubricants and/or contaminated tools and components.

- → Keep the regulator and the tools used free from solvents and grease.
- → Make sure that only suitable lubricants are used.

Incorrect control due to the formation of ice on the regulator.

Medium temperatures below 0 °C may cause ice to form on the regulator, depending on the air humidity. This may affect, in particular, the functioning of the plug or control thermostat stem guide.

→ Prevent the formation of ice by taking appropriate precautions (e.g. enclosure, trace heater etc.). The plant operator is responsible for selecting and implementing appropriate precautions (see the 'Installation' chapter).

Risk of irreparable regulator damage caused by the regulator components being taken apart.

The control thermostat is an inseparable hydraulic unit consisting of a control thermostat, capillary tube and temperature sensor. If these components are dismantled (e.g. removal of the capillary tube), the regulator will be irreparably damaged and will no longer be able to fulfill its control task.

- → Do not dismantle the regulator.
- → Only perform allowed activities on the regulator.
- → Contact SAMSON's After-sales Service before replacing spare parts.

i Note

SAMSON's After-sales Service can support you concerning lubricant, tightening torques and tools approved by SAMSON.

1-8 EB 2171 EN

2 Markings on the device

There are several inscriptions on the device. The inscriptions are used to identify the separate regulator components (see Fig. 2-1 and Fig. 2-2).

The inscription shown was up to date at the time of publication of this document. The inscription on the device may differ from the one shown.

2.1 Inscription on the valve

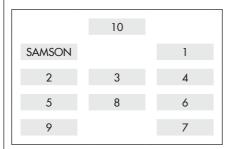
Inscription on bodies made of red brass or spheroidal graphite iron

SAMSON		1
2	3	4
5		6
		7

- 1 Type designation
- 2 Model number
- 3 Material number and device index
- 4 Order number or year of manufacture
- 5 K_{vs}/C_v
- 6 Perm. temperature in °C/°F
- 7 Perm. temperature in °C/°F

Nominal size, pressure rating and the arrow indicating the direction of flow are cast into the valve body.

Inscription on stainless steel body

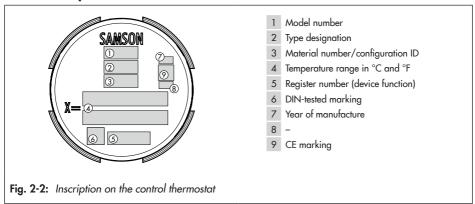


- 1 Type designation
- 2 Model number
- 3 Material number and device index
- 4 Order number or year of manufacture
 - Flow coefficient:
 - DIN: K_{vs} · ANSI: C_v · JIS: C_v
- , Perm. temperature:
 - DIN: °C · ANSI: °F · JIS: °C/°F
- 7 Max. perm. differential pressure Δp: DIN: bar · ANSI: psi · JIS: bar/psi
- Thread size/nominal size:
- DIN: DN · ANSI: NPS · JIS: DN ... A/B
- Pressure rating:
- DIN: PN · ANSI: CL · JIS: K
- 10 Arrow indicating the direction of flow

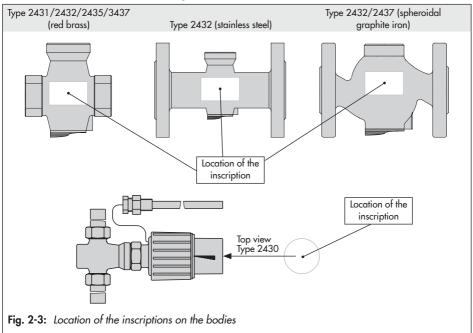
Fig. 2-1: Valve inscriptions

EB 2171 EN 2-1

2.2 Inscription on the control thermostat



2.3 Location of the inscription on the valve and control thermostat



2-2 EB 2171 EN

2.4 Material identification number

The material of the Types 2431, 2432, 2435 and 2437 Valves is indicated on the body. Specifying the material number, you can contact us to find out more details. The material number is included in the inscription ("Material number and device index", item 3).

For more details on the inscription, see Chapters 2.2 and 2.1.

EB 2171 EN 2-3

Markings on the device

2-4 EB 2171 EN

3 Design and principle of operation

→ See Fig. 3-1

The regulators consists of a Type 2431 (Type 43-1), Type 2432 (Type 43-2), Type 2435 (Type 43-5) or Type 2437 (Type 43-7) Globe Valve and a Type 2430 Control Thermostat with set point adjuster, a capillary tube and temperature sensor.

A temperature sensor operating according to the adsorption principle is used as standard.

i Note

Details on the Type 2430 Control Thermostat with a temperature sensor operating according to the vapor pressure principle can be found in the mounting and operating instructions EB 2430-3.

The valve bodies are made of red brass, spheroidal graphite iron or stainless steel.

The Type 2430 Control Thermostat is attached to the valve body (3) using the coupling nut (40).

The temperature regulators work according to the adsorption principle. The temperature of the medium creates a pressure in the sensor (48) which is proportional to the measured temperature. This pressure is transferred through the capillary tube (47) to the operating element (46) and converted into a positioning force. This force causes the pin of the operating element (45) to move the plug stem (1.3) with the plug (1). The plug is pressure-balanced (1.1 or 1.2).

By turning the set point adjuster (43), the point of response is changed over the plug spring. As a result, the temperature set point is changed.

The Types 43-1, 43-2, 43-5 and 43-7 Regulators are suitable for plants to be heated.

The valves close when the temperature rises.

Version with safety thermostat

When a Type 2439 or Type 2403 Safety Thermostat is attached to the valve or the regulator, this combination functions as a safety temperature limiter (TR/STL) or a safety temperature monitor (TR/STM).

Details in mounting and operating instructions

► EB 2185 (STL); ► EB 2083 (STM).

Version with double adapter

The temperature regulator can be equipped with a double adapter to connect an additional control thermostat to control a further control variable.

See Data Sheet ► T 2176.

Version with handwheel

For the manual operation of the valve. The manual adjuster can either be attached directly to the valve or at the double adapter instead of a control thermostat.

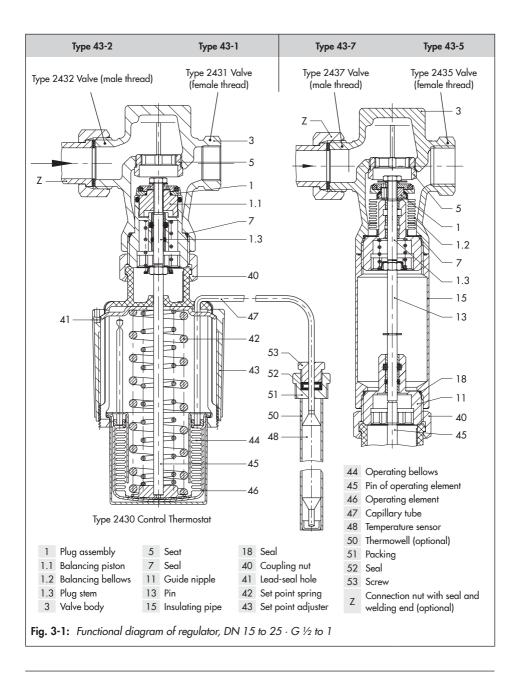
See Data Sheet ► T 2176.



The Types 43-1, 43-2, 43-5 and 43-7 Regulators are not safety valves. If necessary, a suitable overpressure protection must be installed on site in the plant section.

EB 2171 EN 3-1

Design and principle of operation



3-2 EB 2171 EN

3.1 Additional fittings

→ See Fig. 3-2

Strainers

SAMSON recommends installing a SAMSON strainer (2) upstream of the valve. It prevents solid particles in the process medium from damaging the regulator.

- → Do not use the strainer to permanently filter the process medium.
- → Select a strainer (mesh size) suitable for the process medium.

i Note

Any impurities carried along by the process medium may impair the proper functioning of the regulator. We recommend installing a strainer (e.g. SAMSON Type 1 NI) upstream of the temperature regulator (>> EB 1010).

Thermometer

Install a thermometer (4) downstream of the regulator to monitor the temperature prevailing in the plant.

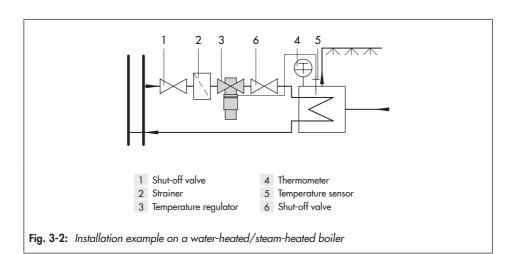
Bypass and shut-off valves

SAMSON recommends installing a shut-off valve (1 and 6) both upstream of the strainer and downstream of the regulator and installing a bypass line. The bypass ensures that the plant does not need to be shut down for service and repair work on the regulator.

Insulation

Regulators can be insulated to reduce heat energy transfer.

Refer to the instructions in the 'Installation' chapter.



EB 2171 EN 3-3

3.2 Technical data

The regulator inscription provides information on the regulator version (see the 'Markings on the device' chapter).



More information is available in Data Sheets ▶ T 2171 and ▶ T 2172.

Process medium and scope of application

Temperature regulators for district heating systems, heat generators, heat exchangers and other HVAC and industrial applications. The Types 43-1, 43-2, 43-5 and 43-7 Temperature Regulators are designed to maintain the temperature at the control thermostat sensor to the adjusted set point.

- Types 43-1 and 43-2 for gases and liquids
- Types 43-5 and 43-7 for steam
- Types 43-1 and 43-2: max. temperature up to 150 °C/300 °F
- Types 43-5 and 43-7: max. temperature up to 200 °C/390 °F
- Temperature set points from 0 to 150 °C/32 to 300 °F
- Nominal sizes G ½ to 1/½ NPT to
 1 NPT and DN 15 to 50
- Pressure ratings PN 25/Class 150 and 300/JIS 20K

The regulators **close** when the temperature rises.

Conformity

The Types 43-1, 43-2, 43-5 and 43-7 Regulators bear both the CE and EAC marks of conformity.



FAI



Testing according to DIN EN

The **Types 43-1, 43-2, 43-5 and Type 43-7** Temperature Regulators are tested by the German technical surveillance association TÜV according to DIN EN 14597 under the type designation 2750-0. The registration number is available on request.

Noise emissions

SAMSON is unable to make general statements about noise emissions. The noise emissions depend on the regulator version, plant facilities, process medium and operating conditions.

Leakage class

The metal-seated regulator has the leakage class I according to IEC 60534-4.

The soft-seated regulator has the leakage class IV according to IEC 60534-4.

3-4 EB 2171 EN

Temperature range

Depending on how the regulator is configured, the Types 43-1 and 43-2 Regulators can be used up to max. 150 °C/300 °F and the Types 43-5 and 43-7 Regulators can be used up to max. 200 °C/390 °F. The minimum temperature is limited by the seal material used in the regulator (see Table 3-1).

Dimensions and weights

Table 3-4 provides a summary of the dimensions and weights. The lengths and heights in the dimensional drawings are shown on page 3-9.

Table 3-1: Technical data · All pressures in bar (gauge)

Types 2431, 2432, 2435 and 2437 Valves						
			ANSI		DIN	
Nominal size			½ NPT to 1 NPT	G ½ to 1	DN 15 to 25	DN 32 to 50
Pressure rating			Class 150		PN 25	
		Type 43-1	290 psi	20 bar	-	_
Max. permissible		Туре 43-2	-	-	20 bar	12 bar
differential pressure	Δр	Туре 43-5	-	16 bar	-	-
		Туре 43-7	-	-	16 bar	8 bar
Max. permissible Types 43-1 and 43-2		1 and 43-2	300 °F		150 °C	
valve temperature	Types 43-	·5 and 43-7	390 °F	200 °C		
Leakage class according to IEC 60534-4			Metal seal: class I (≤0.05 % of K _{VS} /C _V coefficient) Soft seal: class IV (≤0.01 % of K _{VS} /C _V coefficient)			
Conformity			C € · FHI			
Type 2430 Control	Thermosto	at				
Set point range 1)		DIN	0 to 35 °C · 25 to 70 °C · 40 to 100 °C 50 to 120 °C · 70 to 150 °C			
(continuously adjust	able)	ANSI	32 to 95 °F · 77 to 158 °F · 104 to 21 122 to 248 °F · 158 to 302 °F			°F
Capillary tube			6.56 ft · 16.4 ft ³⁾		2 m · 5 m ³)	
Max. perm. temperature at the sensor			50 K above the adjusted set point			
Permissible ambient temperature range			-4 to +176 °F 2)	−20 to +80 °C ²⁾		
Perm. pressure at sensor			Class 150	PN 25		
Permissible pressure at thermowell			Class 300 PN 40			
Conformity				CE		

¹⁾ Further set point ranges on request

EB 2171 EN 3-5

²⁾ At temperatures below freezing: ice formation may damage the plant and especially the valve

³⁾ Special version

Design and principle of operation

Table 3-2: K_{VS}/C_V coefficients

Types 2431, 2432, 2435 and 2437 Valves								
Туре 2431	G 1/2	G 3/4	G 1					
K _{VS} coefficient	3.6 1)	5.7	7.2	-				
C _V coefficient	4.3 1)	6.8	8.6					
Туре 2432	DN 15 ²⁾³⁾	DN 20 ³⁾	DN 25 ²⁾³⁾	DN 32 ³⁾	DN 40 ³⁾	DN 50 ³⁾		
K _{VS} coefficient	4.0 1)	6.3	8.0	12.5	16.0	20.0		
Туре 2435	G 1/2	G 3/4	G 1					
K _{VS} coefficient	3.2	4.0	5.0	_				
Туре 2437	DN 15 ³⁾	DN 20 ³⁾	DN 25 ³⁾	DN 32 ³⁾	DN 40 ³⁾	DN 50 ³⁾		
K _{VS} coefficient	3.2 1)	4.0 1)	5.0 1)	12.5	16.0	20.0		

 $^{^{1)}}$ Special version with $K_{VS}\,0.4,\,1$ or $2.5/C_V\,0.5,\,1.2$ or 3 $^{2)}$ Flanged valve body made of stainless steel

Table 3-3: Materials · Material numbers according to DIN EN

Types 2431, 2432, 2435 and 2437 Valves					
			DIN/ANSI		
Body		Red brass (RG5) CC499K	Spheroidal graphite iron EN-GJS-400-18-LT ¹⁾	Stainless steel 1.4408 CF8M ²⁾	
C4	Types 43-1 and 43-2	Stainless	s steel 1.4305		
Seat	Types 43-5 and 43-7	Stainless	s steel 1.4104		
DI.	Types 43-1 and 43-2	1.4305 and brass, r with EPI	1.4404		
Plug	Types 43-5 and 43-7	Brass, resistant to d (CuZn40Pb) and 1.4			
Balancing bell	ows	Stainless steel 1.4571			
Valve spring		Stainless steel 1.4310			
Туре 2430 Со	ntrol Thermostat				
Set point adjuster		PTFE, glass fiber reinforced			
Temperature	Capillary tube	Copper			
sensor	Thermowell	(10		

¹⁾ Type 43-2 with flanged body valve (DIN only)

3-6 **EB 2171 EN**

Flanged body made of spheroidal graphite iron

²⁾ For Type 43-1 and Type 43-2 with flanged valve body

³⁾ For oils (ASTM I, II, III): FKM soft seal

⁴⁾ When $K_{VS} = 0.4$ and 1.0: 1.4305

Table 3-4: Dimensions in mm/inch · Weights in kg/lbs

Туре 2431 а	nd Type 2435 Valves (f	emale thread)					
			DIN			ANSI	
Nominal size		G 1/2	G 3/4	G 1	½ NPT	34 NPT	1 NPT
Length L		65 mm	75 mm	90 mm	2.56 inch	2.95 inch	3.54 incl
u.:L. u	Type 43-1		180 mm			7.1 inch	
Height H	Type 43-5		260 mm			-	
Height H2	CC499K		30 mm			-	
neigni nz	1.4404		46 mm			1.8 inch	
Width across	s flats (A/F)	3	4	46	3	4	46
Weight							
	ith bulb sensor and) 2) (approx.)	1.4 kg	1.5 kg	1.6 kg	3.1 lbs	3.3 lbs	3.5 lbs
Type 43-5 w thermowell 1)	ith bulb sensor and (approx.)	1.8 kg	1.9 kg	2.0 kg	-		
Туре 2432 а	nd Type 2437 Valves (ı	male thread)					
Nominal size	•	DN 15	DN 20	DN 25	DN 32	DN 40	DN 50
Length L		65	70	75	100	110	130
Height H2		30		55			
Connection F	2	G 3/4	G 1	G 11/4	G 1¾	G 2	G 21/2
Width across	flats (A/F)	30	36	46	59	65	82
Pipe Ø d		21.3	26.8	32.7	42.0	48.0	60.0
Male thread	A	G 1/2	G 3/4	G 1	G 11/4	G 1½	G 2
Туре 2432 а	nd Type 2437 Valves (welding ends	and threaded	ends)			
Length L1 for	welding ends	210	234	244	268	294	330
Length L2 for	threaded ends	129	144	159	180	196	228
u.:L. u	Type 43-2		180		228		
Height H Type 43-7			260		310		
Weight							
Type 43-2 with bulb sensor and thermowell ¹⁾ (approx. kg)		1.7	2.0	2.3	4.4	5.1	5.9
	ith bulb sensor and (approx. kg)	2.0	2.3	2.8	4.7	5.1	7.5

Version without thermowell: minus 0.2 kg
Stainless steel body +0.2 kg

EB 2171 EN 3-7

Design and principle of operation

Table 3-4: Dimensions in mm/inch · Weights in kg/lbs

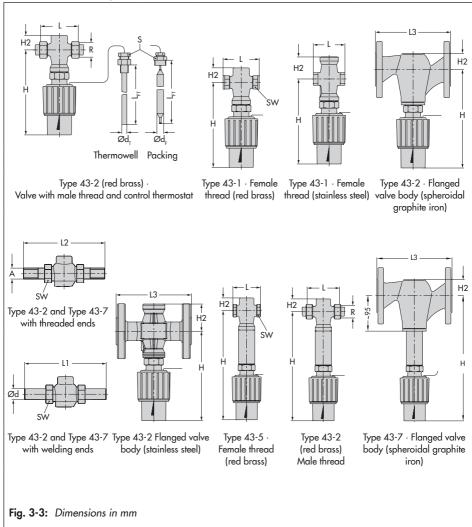
Type 2432 and Type 2437 Valves (flanges)							
	DN 15	DN 20	DN 25	DN 32	DN 40	DN 50	
	130	150	160	180	200	230	
Type 43-2		180			230		
Type 43-7		260			310		
EN-GJS-400-18-LT		31		4	5	47	
1.4404	47	-	47		-		
th bulb sensor and (approx. kg)	3.1 ²⁾	4.0	4.8 2)	7.6	9.8	14.1	
th bulb sensor and (approx. kg)	3.1	3.9	4.6	7.6	9.8	14.1	
ontrol Thermostat							
	DIN				1A	NSI	
ize	DN 15 to 25		DN 32 to 50		½ NPT to 1 NPT		
Screw gland S		G 1/2		G 3/4		½ NPT	
Length L _{FT}		185 mm		220 mm		7.28 inch	
Ø d _F		9.5 mm		mm 0.37 incl		inch	
	12	mm	19	mm	0.47	inch	
	Type 43-2 Type 43-7 EN-GJS-400-18-LT 1.4404 Th bulb sensor and (approx. kg) The translation of the trans	Type 43-2 Type 43-7 EN-GJS-400-18-LT 1.4404 47 Th bulb sensor and (approx. kg) th bulb sensor and (approx. kg) Type 43-7 EN-GJS-400-18-LT 1.4404 47 The bulb sensor and (approx. kg) The bulb sensor and (approx. kg)	DN 15 DN 20 130 150	DN 15 DN 20 DN 25 130 150 160 Type 43-2 180 Type 43-7 260 EN-GJS-400-18-LT 31 1.4404 47 - 47 th bulb sensor and (approx. kg) 3.1 3.9 4.6 th bulb sensor and (approx. kg) 4.6 th bulb sensor and (approx. kg)	DN 15 DN 20 DN 25 DN 32 130 150 160 180 Type 43-2 180 Type 43-7 260 EN-GJS-400-18-LT 31 47 1.4404 47 - 47 47 47 47 48 21 7.6 49 10	DN 15 DN 20 DN 25 DN 32 DN 40 130	

¹⁾ Version without thermowell: minus 0.2 kg

3-8 EB 2171 EN

²⁾ Stainless steel body +0.2 kg

Dimensional drawings



EB 2171 EN 3-9

Design and principle of operation

3-10 EB 2171 EN

4 Shipment and on-site transport

The work described in this chapter is to be performed only by personnel appropriately qualified to carry out such tasks.

4.1 Accepting the delivered goods

After receiving the shipment, proceed as follows:

- Check the scope of delivery. Check that
 the specifications on the inscription and
 on the regulator itself match the specifications in the delivery note. See the
 'Markings on the device' chapter for inscription details.
- Check the shipment for transportation damage. Report any damage to SAMSON and the forwarding agent (refer to delivery note).
- Determine the weight and dimensions of the units to be lifted and transported in order to select the appropriate lifting equipment and lifting accessories. Refer to the transport documents and the 'Design and principle of operation' chapter.

4.2 Removing the packaging from the regulator

The components (valve, control thermostat and, if applicable, thermowell) of the regulator are delivered separately.

- Do not open or remove the packaging until immediately before lifting to install the regulator into the pipeline.
- → Leave the regulator in its transport container or on the pallet to transport it on site.
- → Do not remove the protective caps from the inlet and outlet until immediately before installing the valve with flanges into the pipeline. They prevent foreign particles from entering the valve.
- → Dispose and recycle the packaging in accordance with the local regulations.

4.3 Transporting and lifting the regulator

Due to the low service weight, lifting equipment is not required to lift and transport the regulator (e.g. to install it into the pipeline).

- → Leave the regulator in its transport container or on the pallet to transport it.
- → Observe the transport instructions.

Transport instructions

- Protect the regulator against external influences (e.g. impact).
- → Do not damage the corrosion protection (paint, surface coatings). Repair any damage immediately.
- Protect the regulator against moisture and dirt.
- → The permissible ambient temperature of standard regulators is -20 to +80 °C/-4 to +175 °E.

EB 2171 EN 4-1

4.4 Storing the regulator

NOTICE

Risk of regulator damage due to improper storage.

- → Observe the storage instructions.
- → Avoid longer storage periods.
- → Contact SAMSON in case of different storage conditions or longer storage times.

Storage instructions

- → Protect the regulator against external influences (e.g. impact).
- → Secure the regulator in the stored position against slipping or tipping over.
- → Do not damage the corrosion protection (paint, surface coatings). Repair any damage immediately.
- → Protect the regulator against moisture and dirt. Store it at a relative humidity of less than 75 %. In damp spaces, prevent condensation. If necessary, use a drying agent or heating.
- → Make sure that the ambient air is free of acids or other corrosive media.
- → The permissible storage temperature of standard regulators is -20 to +65 °C/-4 to +150 °E.
- → Do not place any objects on the regulator

i Note

SAMSON recommends to regularly check the regulator and the prevailing storage conditions during long storage periods.

Special storage instructions for elastomers

Elastomer, e.g. O-rings

- → SAMSON recommends a storage temperature of 15 °C/60 °F for elastomers.
- → Store elastomers away from lubricants, chemicals, solutions and fuels.



SAMSON's After-sales Service can provide more detailed storage instructions on request.

4-2 EB 2171 EN

5 Installation

The work described in this chapter is to be performed only by personnel appropriately qualified to carry out such tasks.

Valve and control thermostat can be assembled before or after the valve has been installed in the pipeline. We recommend first installing the valve without the control thermostat into the pipeline.

5.1 Installation conditions

Work position

The work position for the regulator is the front view onto all operating controls on the regulator (including any additional fittings) seen from the position of operating personnel.

Plant operators must ensure that, after installation of the device, the operating personnel can perform all necessary work safely and easily access the device from the work position.

Pipeline routing

The inlet and outlet lengths vary depending on several variables and process conditions and are intended as recommendations. Contact SAMSON if the lengths are significantly shorter than the recommended lengths.

To ensure that the regulator functions properly, proceed as follows:

→ Observe the inlet and outlet lengths (see Table 5-2). Contact SAMSON if the regulator conditions or state of the medium process deviate.

- → Install the regulator free of stress and with the least amount of vibrations as possible. Read information under "Mounting position" and "Temperature sensor" in this chapter.
- → Install the regulator allowing sufficient space to remove the control thermostat and valve or to perform service work on them

Mounting position

To ensure that the regulator functions properly, proceed as follows:

- → The regulator can be mounted in any position when the medium temperature is up to 80 °C/175 °F.
- → At medium temperatures above 80 °C/175 °F and with steam, install it with the control thermostat suspended downward in horizontal pipelines (see Fig. 5-1).
- → Make sure the direction of flow matches the direction indicated by the arrow on the valve body.
- → Contact SAMSON if the mounting position is not as specified above.

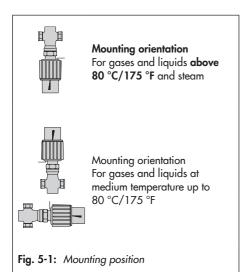
NOTICE

Damage due to freezing.

Protect the regulator from icing up when controlling media that can freeze. Unless the regulator is installed in locations where no frost occurs, remove the regulator from the pipeline when the plant is shut down.

EB 2171 EN 5-1

Installation



Temperature sensor

→ See Fig. 5-2

NOTICE

Galvanic corrosion due to incorrectly selected materials of the mounting parts.

On installing the sensor or thermowell, only combine the same kind of materials (e.g. stainless steel with stainless steel or copper together with other copper materials).

The temperature sensor, even together with a thermowell, can be installed in any position as required. However, make sure its entire length is immersed in the process medium to be controlled. It must be installed in a location where overheating or considerable idling times cannot occur.

i Note

If the sensor is to be used with a thermowell, only use original SAMSON thermowells.

Weld a welding socket with G $\frac{1}{2}$ or G $\frac{3}{4}$ female thread (to match the screw gland) at the place of installation.

→ Seal the screw gland of the sensor.

Installation with thermowell

When a thermowell is used, a welding socket with G 1 female thread must be used.

- Seal the thermowell into the welding socket.
- Insert the sensor and tighten it with the clamping screw.

i Note

For temperature regulators with safety temperature limiter (TR/STL), install the sensor of the limiter near the sensor of the regulator.

Dynamic behavior of Type 2430 Control Thermostat

The dynamics of the regulator are mainly determined by the response of the sensor with its characteristic time constant. Table 5-1 shows the dynamic behavior of the Type 2430 Control Thermostat measured in water.

Capillary tube

Carefully run the capillary tube without bending or twisting it. Avoid locations with considerable ambient temperature fluctuations along the entire length of the tube.

5-2 EB 2171 EN

i Note

Do not damage or shorten the capillary tube. Roll up any capillary tube that is not used. The smallest permissible bending radius is 50 mm.

Support and suspension

i Note

The plant engineering company is responsible for selecting and implementing a suitable support or suspension of the installed regulator and the pipeline.

Depending on the regulator version and mounting position, the regulator and pipeline must be supported or suspended.

NOTICE

Do not attach supports directly to the regulator

5.2 Preparation for installation

Before mounting, make sure the following conditions are met:

- The regulator is clean.
- The regulator is not damaged.
- Install a strainer upstream of the regulator.
- The regulator data on the inscription (type designation, nominal size, material, pressure rating and temperature range) match the plant conditions (nominal size and pressure rating of the pipe-

- line, medium temperature etc.). See the 'Markings on the device' chapter for inscription details.
- The requested or required additional fittings have been installed or prepared as necessary before installing the valve and control thermostat (see the 'Design and principle of operation' chapter).

Proceed as follows:

- Lay out the necessary material and tools to have them ready during installation work.
- → Flush the pipeline **before** installing the regulator.
 - The plant operator is responsible for cleaning the pipelines in the plant.
- → For steam applications, dry the pipelines. Moisture will damage the inside of the regulator.
- Check any mounted thermometers to make sure they function properly.

i Note

The plant operator is responsible for cleaning the pipelines in the plant.

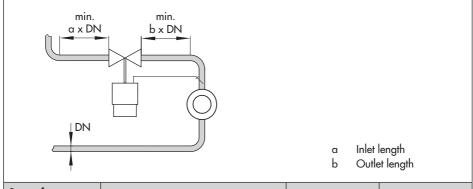
EB 2171 EN 5-3

 Table 5-1: Dynamic behavior of Type 2430 Control Thermostat (adsorption principle)

Туре 2430	Sensor Ø	Time constant [s]	
		Without thermowell	With thermowell
	9.5 mm/0.37 inch	15	40
Adsorption principle	16 mm	30	80
	Air sensor	8	_ 1)

¹⁾ Thermowell not possible

Table 5-2: Inlet and outlet lengths



State of process medium	Valve conditions	Inlet length a	Outlet length b
Gas	Ma ≤ 0.3	2	4
Vapors 1)	Ma ≤ 0.3	2	4
I : a i al	Free of cavitation/w < 3 m/s	2	4
Liquid	Cavitation producing noise/w ≤ 3 ^{m/s}	2	4

¹⁾ No wet steam

5-4 EB 2171 EN

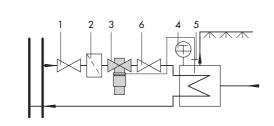


Fig. 5-2: Installation example

- 1 Shut-off valve
- 2 Strainer
- 3 Temperature regulator
- 4 Thermometer
- 5 Temperature sensor
- 6 Shut-off valve

5.3 Mounting

The components (valve, control thermostat and, if applicable, thermowell) of the regulator are delivered separately. The activities listed below are necessary for installation and before start-up of the regulator.

NOTICE

Risk of regulator damage due to over- or under-torquing.

Observe the specified torques when tightening regulator components. Excessive tightening torques lead to parts wearing out more quickly. Parts that are too loose may cause leakage.

→ Observe the specified tightening torques (see the 'Tightening torques' chapter in the Appendix).

NOTICE

Risk of regulator damage due to the use of unsuitable tools.

→ Only use tools approved by SAMSON (see the 'Tools' chapter in the Appendix).

NOTICE

Risk of regulator damage due to the use of unsuitable lubricants.

→ Only use lubricants approved by SAMSON (see the 'Lubricants' chapter in the Appendix).

EB 2171 EN 5-5

5.3.1 Installing the regulator

- Close the shut-off valves upstream and downstream of the regulator while the regulator is being installed.
- Remove the protective caps from the valve ports of valve with flanges before installation.
- 3. Observe the flow direction through the valve. The arrow on the valve indicates the direction of flow.
- 4. Make sure that the correct gaskets are used.
- 5. Bolt the pipe to the valve free of stress.
- Slowly open the shut-off valves in the pipeline after the regulator has been installed

5.3.2 Cleaning the pipeline

SAMSON recommends additionally flushing the pipeline without the installed regulator before start-up. In this case, install a suitable length of pipe into the pipeline in place of the regulator.

- → Observe the mesh size of the upstream strainer for the maximum particle size.

 Use strainers to suit the process medium.
- Check the strainer for dirt each time the pipeline is flushed and clean it, if necessary.

5.4 Testing the regulator

A DANGER

Risk of bursting due to incorrect opening of pressurized equipment or components.

Regulators and pipelines are pressure equipment that may burst when handled incorrectly. Flying projectile fragments or the release of process medium under pressure can cause serious injury or even death.

Before working on the regulator:

- → Depressurize all plant sections concerned and the regulator.
- Drain the process medium from the plant sections affected as well as from the valve.

A DANGER

Risk of personal injury due to process medium escaping.

→ Do not start up the regulator until all parts have been mounted.

A WARNING

Risk of hearing loss or deafness due to loud noise.

Noise emission (e.g. cavitation or flashing) may occur during operation caused by the process medium and the operating conditions

Wear hearing protection when working near the valve. Follow the instructions given by the plant operator.

5-6 EB 2171 EN

A WARNING

Risk of burn injuries due to hot or very cold components and pipelines.

Depending on the process medium, the regulator and pipelines may get very hot or cold and cause burn injuries.

→ Wear protective clothing and safety gloves.

SAMSON regulators are delivered ready for use. To test the regulator functioning before start-up or putting back the regulator into operation, perform the following tests:

5.4.1 Leakage

The plant operator is responsible for performing the leak test and selecting the test method. The leak test must comply with the requirements of the national and international standards that apply at the site of installation.

∵Ö⁻ Tip

SAMSON's After-sales Service can support you to plan and perform a leak test for your plant.

- Slowly open the shut-off valve installed upstream of the regulator.
- 2. Apply the required test pressure.
- Check the regulator for leakage to the atmosphere.
- 4. Check the screw gland of the sensor or thermowell for leakage.

- Depressurize the pipeline section and regulator.
- Rework any parts that leak and repeat the leak test.

5.4.2 Pressure test

i Note

The plant operator is responsible for performing the pressure test. SAMSON's After-sales Service can support you to plan and perform a pressure test for your plant.

NOTICE

Risk of regulator damage due to a sudden pressure increase and resulting high flow velocities.

→ Slowly open the shut-off valves.

During the pressure test, make sure the following conditions are met:

- → Do not allow the pressure to exceed the 1.5 times the pressure rating of the valve body.
- → The valve must remain open. Therefore, adjust the lowest temperature set point to ensure that the regulator does not close.
- Make sure that the pressure rises simultaneously upstream and downstream of the regulator to avoid damaging the balancing bellows/plug.

EB 2171 EN 5-7

5.5 Insulation

To insulate cold systems, SAMSON recommends first filling the plant and carefully rinsing it. The regulator must not yet be insulated at this stage.

NOTICE

Risk of regulator damage due to incorrect insulation.

- → Only insulate the regulator up to the control thermostat for medium temperatures below 0 °C/32 °F or above 80 °C/175 °F.
- Applications with steam: do not insulate the insulating pipe of the regulator as well.
- Start up the plant and adjust the set point (see the 'Start-up' chapter).
- Shut down the plant again and let it heat up until the condensation water has dried off.
- 3. Insulate the regulator and pipes conveying the process medium using insulation material with a water vapor barrier. If an external control line is to be routed through the insulation, special care must be taken with the sealing since slight changes in shape may occur. The insulation thickness depends on the medium temperature and the ambient conditions.
 50 mm is a typical thickness.

5-8 EB 2171 EN

6 Start-up

The work described in this chapter is only to be performed by personnel appropriately qualified to carry out such tasks.

A DANGER

Risk of personal injury due to process medium escaping.

Do not start up the regulator until all parts have been mounted.

A WARNING

Risk of burn injuries due to hot or cold components and pipeline.

Regulator components and the pipeline may become very hot or cold. Risk of burn injuries.

- Allow components and pipelines to cool down or warm up to the ambient temperature.
- → Wear protective clothing and safety gloves.

A WARNING

Risk of hearing loss or deafness due to loud noise.

Noise emission (e.g. cavitation or flashing) may occur during operation caused by the process medium and the operating conditions

→ Wear hearing protection when working near the valve.

NOTICE

Risk of overheating due to excessive ambient temperatures or insufficient heat dissipation when components are insulated.

 Do not include the regulator in the insulation of the pipeline.

NOTICE

Risk of impaired functioning of the regulator and leakage at the joint due to installation under tension.

- Bolt the regulator to the pipeline free of stress.
- If necessary, support the pipelines near to the connections.
- Do not attach supports directly to the valve or control thermostat.

Before start-up or putting the device back into service, make sure the following conditions are met:

- The regulator is properly installed into the pipeline (see the 'Installation' chapter).
- The leak and function tests have been completed successfully (see the 'Testing the regulator' chapter).
- The prevailing conditions in the plant section concerned meet the regulator sizing requirements (see information under 'Intended use' in the 'Safety instructions and measures' chapter).

EB 2171 EN 6-1

6.1 Start-up and putting the device back into operation

- Depending on the field of application, allow the regulator to cool down or warm up to reach ambient temperature before start up.
- Slowly open the shut-off valves in the pipeline. Slowly opening these valves prevents a sudden surge in pressure and high flow velocities which can damage the valve.
- Check the regulator to ensure it functions properly.

6.1.1 Starting up the plant when gases and liquids are controlled

- Open the shut-off valves slowly preferably starting from the upstream pressure side. Afterwards, open all the valves on the consumer side (downstream of the regulator).
- Fill the plant slowly with the process medium. Avoid pressure surges.
- Make sure that the pressure rises simultaneously upstream and downstream of the regulator to avoid damaging the balancing bellows/plug.
- 4. To start up the regulator, open shut-off valves **slowly**.
- Check the adjusted temperature set point at the thermometer installed near the temperature sensor.

6.1.2 Starting up the plant when vapors are controlled

- 1. Completely drain and dry steam lines to prevent water hammering.
- Slowly allow the steam to enter the plant to ensure that the pipes and valves warm up evenly and to avoid excessive flow velocities.
- 3. Before the full capacity is reached, drain off the start-up condensate.
- Make sure that the air contained in the plant escapes as quickly as possible.
- Open the shut-off valves slowly preferably starting from the upstream pressure side.
- 6. Avoid pressure surges.
- Check the adjusted temperature set point at the thermometer installed near the temperature sensor.

7 Operation

Immediately after completing start-up or placing the regulator back into service (see the 'Start-up' chapter), the regulator is ready for use

A WARNING

Risk of burn injuries due to hot or cold components and pipeline.

Regulator components and the pipeline may become very hot or cold. Risk of burn injuries.

- Allow components and pipelines to cool down or warm up to the ambient temperature.
- → Wear protective clothing and safety gloves.

A WARNING

Risk of hearing loss or deafness due to loud noise.

Noise emission (e.g. cavitation or flashing) may occur during operation caused by the process medium and the operating conditions.

→ Wear hearing protection when working near the valve.

7.1 Adjusting the temperature set point

Adjust the required set point by turning the set point adjuster (43) by hand. The adjustment diagrams (see Fig. 7-3) can be used as a guide to find the first approximate value.

Set point adjuster

- → Turn the set point adjuster clockwise (*) to increase the temperature set point.
- → Turn the set point adjuster counterclockwise (U) to reduce the temperature set point.

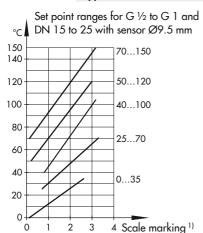
The thermometer (4) installed on the downstream side on site allows the adjusted set point to be monitored.

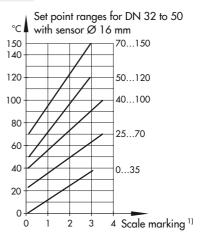
i Note

Higher set point temperatures can be adjusted in increments as required. However, to lower the set point temperature, proceed in steps of 10 to 20 °C/50 to 68 °F. When doing so, wait for the process medium to cool down before continuing. Watch the thermometer.

EB 2171 EN 7-1

Types 43-1, 43-2, 43-5 and 43-7 (DIN)





Type 43-1 (ANSI)

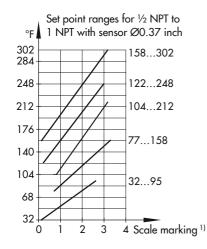


Table 7-3: Set point ranges

Set point range	Set point change per turn	Sensor Ø		
0 to 35 °C 32 to 95 °F	2.5 °C 4.5 °F	9.5 mm 0.37 inch		
32 10 93 F	2 °C	16 mm		
25 to 70 °C	3 °C 5.4 °F	9.5 mm 0.37 inch		
77 to 158 °F	2 ℃	16 mm		
40 to 100 °C	4 °C 7.2 °F	9.5 mm 0.37 inch		
104 to 212 °F	3 ℃	16 mm		
50 to 120 °C	4 °C 7.2 °F	9.5 mm 0.37 inch		
122 to 248 °F	4.5 °C	16 mm		
70 to 150 °C 158 to 302 °F	4.5 °C 8.1 °F	9.5 mm 0.37 inch		
130 10 302 1	5 °C	16 mm		

Fig. 7-3: Adjustment diagrams

¹⁾ On the thermostat head

8 Malfunctions

8.1 Troubleshooting

Malfunction	Possible reasons	Recommended action				
	Seat and plug are worn or leak.	 → Clean the seat and plug. → Replace the damaged seat and plug. → Contact SAMSON's After-sales Service. 				
	Foreign particles blocking the plug	 → Remove foreign particles. → Replace damaged parts. → Contact SAMSON's After-sales Service. 				
Temperature at the	Sensor installed in the wrong location.	→ Change the mounting position.				
sensor exceeds the set point.	Sensor installed incorrectly.	 Immerse the temperature sensor with its entire immersion depth in the process medium. Avoid an installation site where idle times or heat buildup can occur. 				
	Regulator or K _{VS} /C _V coefficient too large	 → Check the sizing. → Change K_{VS}/C_V coefficient, if necessary or install a different sized regulator. → Contact SAMSON's After-sales Service. 				
	Control thermostat defective	→ Replace the control thermostat.				
Temperature at the	Regulator or K _{VS} /C _V coefficient too large	 → Check the sizing. → Change K_{VS}/C_V coefficient, if necessary or install a different sized regulator. → Contact SAMSON's After-sales Service. 				
sensor fluctuates.	Sensor installed in the wrong location.	→ Change the mounting position.				
	Sensor installed incorrectly.	 → Immerse the temperature sensor with its entire immersion depth in the process medium. → Avoid an installation site where idle times or heat buildup can occur. 				
Slow control response	Time constant is too large for the control loop.	 → Fill the thermowell with thermal paste or remove the thermowell. → Use a sensor with smaller time constant (e.g. vapor pressure thermostat). 				
	Sensor installed incorrectly.	 → Immerse the temperature sensor with its entire immersion depth in the process medium. → Avoid an installation site where idle times or heat buildup can occur. 				

EB 2171 EN 8-1

Malfunctions

Malfunction	Possible reasons	Recommended action			
	Valve installed against the flow.	→ Install the valve so that the direction of flow matches the direction indicated by the arrow on the body.			
	Strainer blocked.	→ Clean the strainer.			
	Regulator or K _{VS} /C _V coefficient too small	 → Check the sizing. → Change K_{VS}/C_V coefficient, if necessary or install a different sized regulator. → Contact SAMSON's After-sales Service. 			
Temperature at the	A safety device (e.g. STL or STM) has been triggered.	→ Check plant. Unlock safety device (where necessary).			
sensor does not reach the set point.	Insufficient heating energy available	→ Draw up an energy balance.			
	Foreign particles blocking the plug	 → Remove foreign particles. → Replace damaged parts. → Contact SAMSON's After-sales Service. 			
	Sensor installed in the wrong location.	→ Change the mounting position.			
	Sensor installed incorrectly.	 → Immerse the temperature sensor with its entire immersion depth in the process medium. → Avoid an installation site where idle times or heat buildup can occur. 			
Jerky control response	Increased friction, e.g. due to foreign particles between seat and plug.	 → Remove foreign particles. → Replace damaged parts. → Contact SAMSON's After-sales Service. 			
Loud flow-induced noise	High flow velocity, cavitation.	→ Check the sizing.→ Install larger regulator, if necessary.			
Leak between con- trol thermostat and valve	Valve seal defective	→ Replace defective plug.→ Contact SAMSON's After-sales Service.			

i Note

Contact SAMSON's After-sales Service for malfunctions not listed in the table.

The malfunctions listed in Chapter 8.1 are caused by mechanical faults and incorrect regulator sizing. In the simplest case, the functioning can be restored following the recommended action. Special tools may be required to rectify the fault.

Exceptional operating and installation conditions may lead to changed situations that may affect the control response and lead to malfunctions. For troubleshooting, the conditions, such as installation, process medium, temperature and pressure conditions, must be taken into account.



SAMSON's After-sales Service can support you in drawing up an inspection and test plan for your plant.

8.2 Emergency action

Plant operators are responsible for emergency action to be taken in the plant.

We recommend removing the regulator from the pipeline before repairing it.

In the event of a regulator malfunction:

- Close the shut-off valves upstream and downstream of the regulator to stop the process medium from flowing through the regulator.
- 2. Perform troubleshooting (see Chapter 8.1).
- Rectify those malfunctions that can be remedied based on the instructions provided here. Contact SAMSON's After-sales Service in all other cases.

Putting the valve back into operation after a malfunction

See the 'Start-up' chapter.

EB 2171 EN 8-3

Malfunctions

9 Servicing

The regulator does not require much maintenance. Nevertheless, it is subject to natural wear, particularly at the seat, plug and control thermostat. Depending on the operating conditions, check the regulator at regular intervals to avoid possible malfunctions. Plant operators are responsible for drawing up an inspection and test plan. Details on faults and how to remedy them can be found in the 'Malfunctions' chapter.

The work described in this chapter is to be performed only by personnel appropriately qualified to carry out such tasks.

SAMSON recommends removing the regulator from the pipeline before performing any maintenance or service work.

A WARNING

Risk of burn injuries due to hot or cold components and pipeline.

Regulator components and the pipeline may become very hot or cold. Risk of burn injuries.

- Allow components and pipelines to cool down or warm up to the ambient temperature.
- → Wear protective clothing and safety gloves.

A WARNING

Risk of personal injury due to residual process medium in the regulator.

While working on the regulator, residual process medium can escape and, depending on its properties, may lead to personal injury, e.g. (chemical) burns.

→ Wear protective clothing, safety gloves and eye protection.

NOTICE

Risk of regulator damage due to over- or under-torquing.

Observe the specified torques when tightening regulator components. Excessive tightening torques lead to parts wearing out more quickly. Parts that are too loose may cause leakage.

Observe the specified tightening torques (see the 'Tightening torques' chapter in the Appendix).

NOTICE

Risk of regulator damage due to the use of unsuitable tools.

Only use tools approved by SAMSON (see the 'Tools' chapter in the Appendix).

NOTICE

Risk of regulator damage due to the use of unsuitable lubricants.

Only use lubricants approved by SAMSON (see the 'Lubricants' chapter in the Appendix).

EB 2171 EN 9-1

i Note

The regulator was checked by SAMSON before it left the factory.

- Certain test results certified by SAMSON lose their validity when the regulator is opened. Such testing includes seat leakage and leak tests.
- The product warranty becomes void if service or repair work not described in these instructions is performed without prior agreement by SAMSON's After-sales
- Only use original spare parts by SAMSON, which comply with the original specifications.

∵Ö Tip

SAMSON's After-sales Service can support you in drawing up an inspection and test plan for your plant.

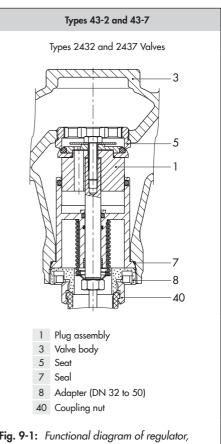
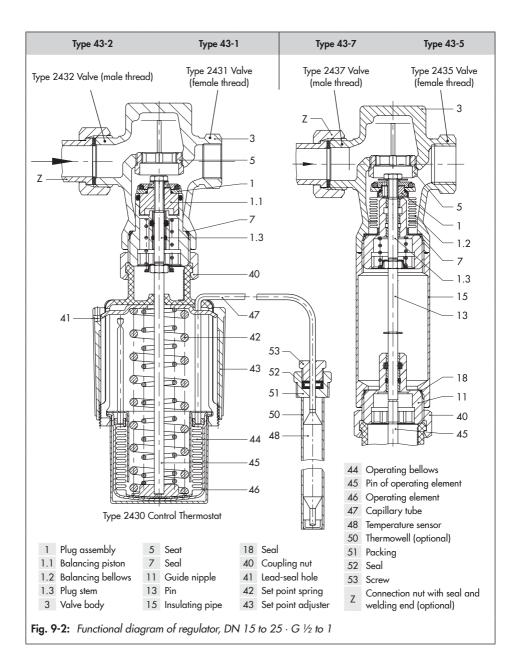


Fig. 9-1: Functional diagram of regulator, DN 32 to 50



EB 2171 EN 9-3

9.1 Service work preparations

- Lay out the necessary material and tools to have them ready for the service work.
- 2. Put the regulator out of operation (see the 'Decommissioning' chapter).



SAMSON recommends removing the regulator from the pipeline before performing any service work (see the 'Removing the regulator from the pipeline' chapter).

The following service work can be performed after preparation is completed:

 Clean and exchange the seat and plug (see Chapter 9.4)

9.2 Installing the regulator after service work

→ Put the regulator back into operation (see the 'Start-up' chapter). Make sure the requirements and conditions for start-up or putting the valve back into operation are met

9.3 Service work

- Before performing any service work, preparations must be made to the regulator (see Chapter 9.1).
- → After all service work is completed, check the regulator before putting it back into operation (see section 'Testing the regulator' in the 'Installation' chapter).

9.4 Cleaning and exchanging the seat and plug

NOTICE

Risk of regulator damage due to over- or under-torquing.

Observe the specified torques when tightening regulator components. Excessive tightening torques lead to parts wearing out more quickly. Parts that are too loose may cause leakage.

Observe the specified tightening torques.

NOTICE

Risk of damage to the facing of the seat and plug due to incorrect service or repair. Always replace both the seat and plug.

i Note

SAMSON's After-sales Service can support you concerning lubricant, tightening torques and tools approved by SAMSON.

9.4.1 Types 43-1 and 43-2

→ See Fig. 9-1 and Fig. 9-2

Disassembly

- Unscrew the coupling nut (40) and remove the control thermostat.
- 2. Remove the valve from the pipeline.

3. DN 15 to 25

Unscrew the plug (1) using the plug wrench 1).

DN 32 to 50

Unscrew the adapter (8) using the plug wrench ¹⁾ and pull out plug (1).

- 4. Remove the seal (7).
- Thoroughly clean the seat and plug. If the plug or balancing bellows/piston is damaged, replace the entire unit with a new one.
- 6. Unscrew the seat (5) using a seat wrench

 1) if the seat facing is damaged.

Mounting the seat/plug

- Screw in the seat (5) using a seat wrench ¹⁾. Observe the specified tightening torques (see the 'Tightening torques' chapter in the Appendix).
- 2. Renew the seal (7) and insert it into the valve body.

3. DN 15 to 25

Screw in the plug (1) using the plug wrench. Observe the specified tightening torques (see the 'Tightening torques' chapter in the Appendix).

DN 32 to 50

Insert plug (1) into the valve (1) and screw in the adapter (8). Observe the specified tightening torques (see the 'Tightening torques' chapter in the Appendix).

5. Fasten the control thermostat on the valve using the coupling nut (40).

9.4.2 Types 43-5 and 43-7

→ See Fig. 9-1 and Fig. 9-2

Disassembly

- Unscrew the coupling nut (40) and remove the control thermostat.
- 2. Remove the valve from the pipeline.
- 3. Unscrew the insulating pipe (15) with guide nipple (11) and pin (13) from the valve body (3).

4. DN 15 to 25

Unscrew the plug (1) using the plug wrench 1).

DN 32 to 50

Unscrew the adapter (8) using the plug wrench ¹⁾ and pull out plug (1).

- 5. Remove the seal (7).
- Thoroughly clean the seat and plug. If the plug or balancing bellows/piston is damaged, replace the entire unit with a new one.
- 7. Unscrew the seat (5) using a seat wrench

 1) if the seat facing is damaged.

EB 2171 EN 9-5

^{4.} Install the valve into the pipeline.

¹⁾ Contact SAMSON concerning the special tool.

Mounting the seat/plug

- Screw in the seat (5) using a seat wrench
 1). Observe the specified tightening torques (see the 'Tightening torques' chapter in the Appendix).
- Renew the seal (7) and insert it into the valve body.

3. DN 15 to 25

Screw in the plug (1) using the plug wrench. Observe the specified tightening torques (see the 'Tightening torques' chapter in the Appendix).

DN 32 to 50

Insert plug (1) into the valve body (3) and screw in the adapter (8). Observe the specified tightening torques (see the 'Tightening torques' chapter in the Appendix).

- Screw the insulating pipe (15) with guide nipple (11) and pin (13) onto the valve body (3). Observe the specified tightening torques (see the 'Tightening torques' chapter in the Appendix).
- Install the valve into the pipeline.
- Fasten the control thermostat on the valve using the coupling nut (40).

9.5 Ordering spare parts and operating supplies

Contact your nearest SAMSON subsidiary or SAMSON's After-sales Service for information on spare parts, lubricants and tools.

Spare parts

See the Appendix for details on spare parts.

Lubricants

Contact SAMSON's After-sales Service for more information on Jubricants.

Tools

Contact SAMSON's After-sales Service for more information on tools.

¹⁾ Contact SAMSON concerning the special tool.

10 Decommissioning

The work described in this chapter is only to be performed by personnel appropriately qualified to carry out such tasks.

A DANGER

Risk of bursting due to incorrect opening of pressurized equipment or components.

Regulators and pipelines are pressure equipment that may burst when handled incorrectly. Flying projectile fragments or the release of process medium under pressure can cause serious injury or even death. Before working on the regulator:

- → Depressurize all plant sections concerned and the regulator.
- → Shut off an external control line.
- Drain the process medium from all the plant sections affected as well as the regulator.

A WARNING

Risk of burn injuries due to hot or cold components and pipeline.

Regulator components and the pipeline may become very hot or cold. Risk of burn injuries.

- Allow components and pipelines to cool down or warm up to the ambient temperature.
- → Wear protective clothing and safety gloves.

A WARNING

Risk of personal injury due to pressurized components and process medium being discharged.

→ Do not loosen the external control line while the valve is pressurized.

A WARNING

Risk of hearing loss or deafness due to loud noise.

Noise emission (e.g. cavitation or flashing) may occur during operation caused by the process medium and the operating conditions.

→ Wear hearing protection when working near the regulator.

A WARNING

Risk of personal injury due to residual process medium in the regulator.

While working on the regulator, residual process medium can escape and, depending on its properties, may lead to personal injury, e.g. (chemical) burns.

→ Wear protective clothing, safety gloves and eye protection.

EB 2171 EN 10-1

Decommissioning

To decommission the regulator for service work or disassembly, proceed as follows:

- Close the shut-off valve (1 and 6) on the downstream and upstream side of the regulator.
- 2. Close any shut-off valve installed on the downstream and upstream side of the sensor if a thermowell is not used.
- 3. Completely drain the pipelines and regulator.
- 4. Depressurize the plant.
- 5. If necessary, allow the pipeline and regulator components to cool down or warm up to the ambient temperature.

11 Removal

The work described in this chapter is only to be performed by personnel appropriately qualified to carry out such tasks.

A WARNING

Risk of burn injuries due to hot or cold components and pipeline.

Regulator components and the pipeline may become very hot or cold. Risk of burn injuries.

- Allow components and pipelines to cool down or warm up to the ambient temperature.
- Wear protective clothing and safety gloves.

A WARNING

Risk of personal injury due to residual process medium in the regulator.

While working on the regulator, residual process medium can escape and, depending on its properties, may lead to personal injury, e.g. (chemical) burns.

→ Wear protective clothing, safety gloves and eye protection.

Before removing the valve, make sure the following conditions are met:

 The regulator is put out of operation (see the 'Decommissioning' chapter).

11.1 Removing the control thermostat

- Pull the sensor out of the thermowell. In cases where a thermowell is not used, unscrew the screw gland and pull out the sensor.
- 2. Unscrew the control thermostat from the valve (width across flats 36).

11.2 Removing the regulator from the pipeline

- Support the regulator to hold it in place when separated from the pipeline (see the 'Shipment and on-site transport' chapter).
- 2. Unbolt the pipe/flange joint.
- Remove the regulator from the pipeline (see the 'Shipment and on-site transport' chapter).

EB 2171 EN 11-1

Removal

12 Repairs

If the regulator does not function properly according to how it was originally sized or does not function at all, it is defective and must be repaired or exchanged.

NOTICE

Risk of regulator damage due to incorrect service or repair work.

- Do not perform any repair work on your own.
- → Contact SAMSON's After-sales Service for repair work.

12.1 Returning devices to SAMSON

Defective devices can be returned to SAMSON for repair.

Proceed as follows to return devices:

- 4. Exceptions apply concerning some special device models
 - www.samsongroup.com > Service > After-sales Service.
- Send an e-mail
 - retouren@samsongroup.com to register the return shipment including the following information:
 - Type
 - Article no.
 - Material number
 - Original order

- Completed Declaration on Contamination, which can be downloaded from our website at
 - www.samsongroup.com > Service
 - > After-sales Service.

After checking your registration, we will send you a return merchandise authorization (RMA).

- Attach the RMA (together with the Declaration on Decontamination) to the outside of your shipment so that the documents are clearly visible.
- 7. Send the shipment to the address given on the RMA

i Note

Further information on returned devices and how they are handled can be found at

www.samsongroup.com > Service > Aftersales Service

EB 2171 EN 12-1

Repairs

13 Disposal



SAMSON is a producer registered at the following European institution ▶ https://www.samsongroup.com/en/about-samson/environment-social-governance/material-compliance/waste-electrical-and-electronic-equipment-weee-and-its-safe-disposal/.

WEEE reg. no.: DE 62194439

Information on substances listed as substances of very high concern (SVHC) on the candidate list of the REACH regulation can be found in the document "Additional Information on Your Inquiry/Order", which is added to the order documents, if applicable. This document includes the assigned SCIP number, which can be entered into the database on the European Chemicals Agency (ECHA) website (https://www.echa.europa.eu/scip-database) to find out more information on the SVHC.

- → Observe local, national and international refuse regulations.
- → Do not dispose of components, lubricants and hazardous substances together with your other household waste.

i Note

SAMSON can provide you with a recycling passport according to PAS 1049 on request. Simply e-mail us at aftersalesservice@samsongroup.com giving details of your company address.



On request, SAMSON can appoint a service provider to dismantle and recycle the product as part of a distributor take-back scheme.

EB 2171 EN 13-1

Disposal

14 Certificates

The EU declarations of conformity are included on the next pages:

 EU declaration of conformity in compliance with Pressure Equipment Directive 2014/68/EU on page 14-2.

EB 2171 EN 14-1

SMART IN FLOW CONTROL



EU-KONFORMITÄTSERKLÄRUNG EU DECLARATION OF CONFORMITY

Modul H/Module H, Nr./No. / N° CE-0062-PED-H-SAM 001-16-DEU-rev-A

SAMSON erklärt in alleiniger Verantwortung für folgende Produkte:/For the following products, SAMSON hereby declares under its sole responsibility:

Ventile für Temperaturregler/Valves for temperature regulators

Typ/Type 2431, 2432, 2435, 2436, 2437 (Erz.-Nr./Model No. 2710)

die Konformität mit nachfolgender Anforderung/the conformity with the following requirement.

Richtlinie des Europäischen Parlaments und des Rates zur Harmonisierung der Rechtsvorschriften der Mitgliedstaaten über die Bereitstellung von Druckgeräten auf dem Markt

Directive of the European Parliament and of the Council on the harmonization of the laws of the 2014/68/EU of 15 May 2014 Member States relating of the making available on the market of pressure equipment.

Angewandtes Konformitätsbewertungsverfahren für Fluide nach Art 4(1)(c.i.) erster Gedankenstrich Conformity assessment procedure applied for fluids according to Article 4(1)(c.i), first indent.

Tabelle certified by See table for Bureau Veritas S. A. (0062) module

vom 15.05.2014

durch

2014/68/FU

Modul siehe

Nenndruck Pressure rating	DN NPS	15 ½	20 3⁄4	25 1	32 1¼	40 1½	50 2	65 -	80 3	100 4	125	150 6	200 8	250 10	300 12	400 16
PN 16 (3) / PN 25			ohne (1)		Α(2)(4)					Н					-
PN 40			ohne (1)							Н						-
Class 150			ohne (1)			A (2)(4)					H	1				-
Class 300			ohne (1)	1						Н						-

- (1) Das auf dem Stellgerät aufgebrachte CE-Zeichen hat keine Gültigkeit im Sinne der Druckgeräterichtlinie. The CE marking affixed to the control device does not refer to the Pressure Equipment Directive.
- (2) Das auf dem Stellgerät aufgebrachte CE-Zeichen gilt ohne Bezeichnung der Notifizierten Stelle (Kennr. 0062). The CE marking affixed to the control device is valid, but does not refer to the notified body (ID No. is invalid).
- (3) DN 15 auch in PN 16 lieferbar
 - DN 15 as well in PN deliverable.
- (4) Die Identifikationsnummer 0062 von Bureau Veritas S.A. gilt nicht für Modul A The identification number 0062 of Bureau Veritas S.A. is not valid for Modul A.
- Geräte, denen laut Tabelle das Konformitätsbewertungsverfahren Modul H zugrunde liegt, beziehen sich auf die
- "Zulassungsbescheinigung eines Qualitätssicherungssystems" ausgestellt durch die benannte Stelle.
- Devices whose conformity has been assessed based on Module H refer to the certificate of approval for the quality management system issued by the notified body

Dem Entwurf zu Grunde gelegt sind Verfahren aus:/The design is based on the procedures specified in the following standards: DIN EN 12516-2, DIN EN 12516-3 bzw./or ASME B16.24, ASME B16.34

Das Qualitätssicherungssystem des Herstellers wird von folgender benannter Stelle überwacht:

The manufacturer's quality management system is monitored by the following notified body:

Bureau Veritas S.A. Nr./No. 0062, Newtime, 52 Boulevard du Parc, Ille de la Jatte, 92200 Neuilly sur Seine, France Hersteller://Manufacturer: SAMSON AG, Weismüllerstraße 3, 60314 Frankfurt am Main, Germany

Frankfurt am Main, 08, Februar 2017/08 February 2017

i. V. Wan Wille

Klaus Hörschken

Zentralabteilungsleiter/Head of Central Department Entwicklung Ventile und Antriebe/R&D, Valves and Actuators

Dr. Michael Heß Zentralabteilungsleiter/Head of Central Department Product Management & Technical Sales

SAMSON AKTIENGESELL SCHAFT

Telefon: 069 4009-0 - Telefax: 069 4009-1507

Revision 03

SMART IN FLOW CONTROL



SAMSON

EU-KONFORMITÄTSERKLÄRUNG EU DECLARATION OF CONFORMITY

Modul H/Module H, Nr./No. / N° CE-0062-PED-H-SAM 001-16-DEU-rev-A

SAMSON erklärt in alleiniger Verantwortung für folgende Produkte:/For the following products, SAMSON hereby declares under its sole responsibility:

Ventile für Temperaturregler/Valves for temperature regulators

Typ/Type 2111, 2121, 2431, 2432, 2435, 2436, 2437 (Erz.-Nr./Model No. 2710), 2433, 2118 (2713), 2119 (2803), 2111, 2121 (2811), 2114

die Konformität mit nachfolgender Anforderung/the conformity with the following requirement.

Richtlinie des Europäischen Parlaments und des Rates zur Harmonisierung der Rechtsvorschriften 2014/68/EU vom 15.05.2014 der Mitgliedstaaten über die Bereitstellung von Druckgeräten auf dem Markt

Directive of the European Parliament and of the Council on the harmonization of the laws of the Member States relating of the making available on the market of pressure equipment. 2014/68/FU of 15 May 2014

durch Angewandtes Konformitätsbewertungsverfahren für Fluide nach Art. 4(1)(c.ii) und (c.i) zweiter Tabelle certified by Bureau Veritas Conformity assessment procedure applied for fluids according to Article 4(1)(c.ii) and (c.i), second See table for S. A. (0062)

Nenndruck 2 10 Pressure rating NPS 1/2 3/4 1 11/4 11/2 3 4 6 8 PN 16 Н PN 25 ohne/without (1) A (2)(3) Н PN 40 ohne/without (1) A (2)(3 Н Class 150 ohne/without (1) A (2)(3

- Class 300 ohne/without (1) A (2)(3) (1) Das auf dem Stellgerät aufgebrachte CE-Zeichen hat keine Gültigkeit im Sinne der Druckgeräterichtlinie. The CE marking affixed to the control valve is not valid in the sense off the Pressure Equipment Directive
- (2) Das auf dem Stellgerät aufgebrachte CE-Zeichen gilt ohne Bezeichnung der benannten Stelle (Kenn-Nr. 0062). The CE marking affixed to the control valve is valid without specifying the notified body (ID number 0062)
- (3) Die Identifikationsnummer 0062 von Bureau Veritas S.A. gilt nicht für Modul A. The identification number 0062 of Bureau Veritas S.A. is not valid for Modul A

Geräte, denen laut Tabelle das Konformitätsbewertungsverfahren Modul H zugrunde liegt, beziehen sich auf die

"Zulassungsbescheinigung eines Qualitätssicherungssystems" ausgestellt durch die Notifizierte Stelle.

Devices whose conformity has been assessed based on Module H refer to the certificate of approval for the quality management system issued by the notified body.

Dem Entwurf zu Grunde gelegt sind Verfahren aus:/The design is based on the procedures specified in the following standards: DIN EN 12516-2. DIN EN 12516-3 bzw./or ASME B16.1. ASME B16.24. ASME B16.34. ASME B16.42

Das Qualitätssicherungssystem des Herstellers wird von folgender benannter Stelle überwacht

The manufacturer's quality management system is monitored by the following notified body:

Bureau Veritas S.A. Nr./No. 0062, Newtime, 52 Boulevard du Parc, Ille de la Jatte, 92200 Neuilly sur Seine, France Hersteller://Manufacturer: SAMSON AG, Weismüllerstraße 3, 60314 Frankfurt am Main, Germany

Frankfurt am Main, 08. Februar 2017/08 February 2017

i. V. Wan Will

indent

Zentralabteilungsleiter/Head of Central Department Entwicklung Ventile und Antriebe/R&D, Valves and Actuators Dr. Michael Heß

Zentralabteilungsleiter/Head of Central Department Product Management & Technical Sales

module

SAMSON AKTIENGESELI SCHAFT nüllerstraße 3 60314 Frankfurt am Mair Telefon: 069 4009-0 - Telefax: 069 4009-1507

Revision 03

Certificates

15 Appendix

15.1 Tightening torques

Table 15-1: Tightening torque

Component	Width across flats	Valve size	Tightening torque in Nm
Plug (1)	_	G ½ to G 1 · DN 15 to 25 ½ NPT to 1 NPT	80
Seat (5)	_	G ½ to G 1 · DN 15 to 25 ½ NPT to 1 NPT	45
	_	DN 32 to 50	110
Connecting piece (8)	-	DN 32 to 50	110
Insulating pipe (15)	SW 34	All	80
Coupling nut (40)	SW 36	All	20

15.2 Tools

Tool	Valve size	Seat bore	Order no.		
Plug wrench	G ½ to G 1 · DN 15 to 25 ½ NPT to 1 NPT	-	1280-3001		
	DN 32 to 50	-	1280-3007		
Seat wrench	G ½ to G 1 · DN 15 to 25	Seat bore 4 to 12	9932-3322		
	1/2 NPT to 1 NPT	Seat bore 20	1280-3013		
	DN 32 to 50	Seat bore 40	1280-3014		

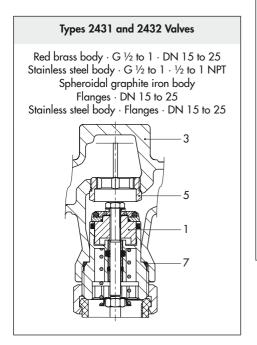
15.3 Lubricant

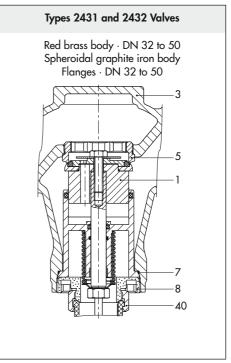
SAMSON's After-sales Service can support you concerning lubricants and sealants approved by SAMSON.

EB 2171 EN 15-1

15.4 Spare parts

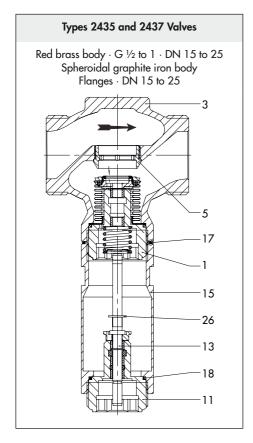
15.4.1 Type 2431 and Type 2432

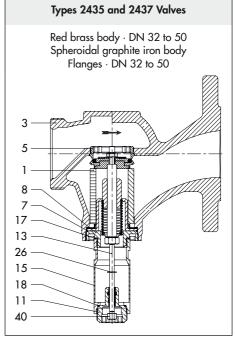




- 1 Plug assembly
- 3 Valve body
- 5 Seat
- 7 Seal
- 8 Connecting piece

15.4.2 Type 2435 and Type 2437





1 Plug assembly
3 Valve body
5 Seat
7 Seal
8 Connecting piece
11 Guide nipple
13 Pin
15 Insulating pipe
17 Seal
18 Seal
26 Retaining washer
40 Acorn nut

EB 2171 EN 15-3

15.5 After-sales service

Contact SAMSON's After-sales Service for support concerning service or repair work or when malfunctions or defects arise.

E-mail address

You can reach our after-sales service at aftersalesservice@samsongroup.com.

Addresses of SAMSON AG and its subsidiaries

The addresses of SAMSON, its subsidiaries, representatives and service facilities worldwide can be found on our website (> www.samsongroup.com) or in all SAMSON product catalogs.

Required specifications

Please submit the following details:

- Type and valve size of the valve
- Type ... Control Thermostat
- Model number or material number
- Upstream and downstream pressure
- Temperature and process medium
- Min. and max. flow rate in m³/h
- Is a strainer installed?
- Installation drawing showing the exact location of the regulator and all the additionally installed components (shut-off valves, pressure gauge etc.)

EB 2171 EN

